

REMOTE ACCESS FROM AN APPLE MAC v003 03/10/14

Tested using Mac OSX version 10.9.5

1. Download & install the free App called "Microsoft Remote Desktop" version 8.0.9 from the App Store, using the following URL.

<https://itunes.apple.com/us/app/microsoft-remote-desktop/id715768417>

2. Once the "Microsoft Remote Desktop" App is installed.

3. From Launchpad run the "**Microsoft Remote Desktop**" App.

4. Select - Preferences, Select - +

5. Gateway Name: **rds.sgs.uk.net**

6. Server: **rds.sgs.uk.net**

7. No need to Add User Name & Password here.

8. Close Preferences window, Select - New.

9. Connection Name: **SGS Remote Access**

10. PC Name: **rds.internal.steyning.w-sussex.sch.uk**

11. Gateway: Select - **rds.sgs.uk.net**, (this was created above in step 5.)

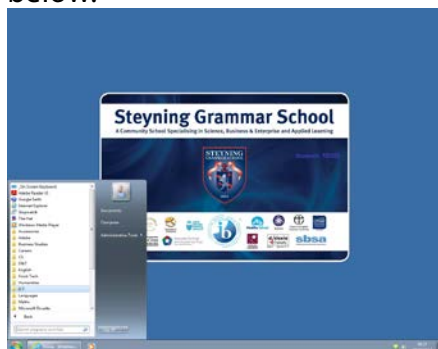
12. In the User Name field type your logon ID prefixed with sg e.g. **sg\12345**

13. In the password field type your school password.

14. Close Edit Remote Desktops window.

15. Select - "**SGS Remote Access**", Select - Start

16. After the logon process has completed you will see your "Remote Access" Desktop as shown below.



17. If you can't logon **Delete** all entries in the "**Microsoft Remote Desktop**" App & **Keychain Access** as below.

18. Click on - **Launchpad, Microsoft Remote Desktop, Preferences, Select Each Entry & press "-"** to **Delete** it.

19. Under **My Desktops - Delete All Entries**.

20. Click On - **Launchpad, Other, Keychain Access, Select - Login & then All Items, now Delete** any Remote Desktop Entries, such as **rds.sgs.uk.net** or **SGS Remote Desktop**.

Now go to 3. & retry.

Note: There are many Free Apps available supporting "Microsoft Remote Desktop" or (RDP), but these will not work with the Schools "Remote Access" unless they support "Microsoft Remote Desktop Server Gateway (RDS Gateway) 2008 R2.